



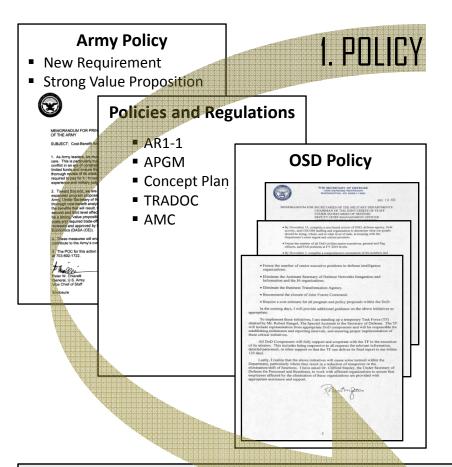
Policy, Process, Status

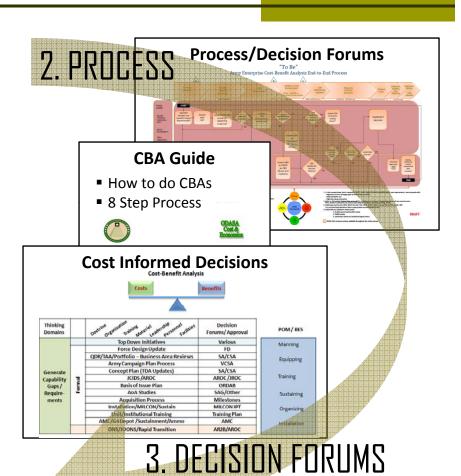
Ms. Monica Malia
CBA Policy, Process, Status Lead

AMERICA'S ARMY THE STRENGTH OF THE NATION COST-BENEFIT ANALYSIS

Policy, Process, Status







4. STATUS

CBA BENEFITS

AMERICA'S ARMY

THE STRENGTH OF THE NATION

COST-BENEFIT ANALYSIS

A STRONG VALUE PROPOSITION

The Spirit of the Directives



Department of Army Directive



DEPARTMENT OF THE ARMY

DEC 30 2009

MEMORANDUM FOR PRINCIPAL OFFICIALS HEADQUARTERS, DEPARTMENT OF THE ARMY

SUBJECT: Cost-Benefit Analysis to Support Army Enterprise Decision Making

- 1. As Army leaders, we must be responsible stewards of the funds entrusted to our care. This is particularly frue now, as we strive to meet the challenges of persistent conflict in an end constrained resources. We must make the best possible use of our limited funds and ensure that no significant resource-related issue is decided without a thorough review of its costs, its projected benefits, and the trade-offs that might be required to pay for it. In our decision making, we need to supplement professional experience and military judgment with solid data and sound analytical techniques.
- 2. Toward this end, we are directing that each unfunded requirement and new or expanded program proposal submitted to the Secretary of the Army, Chief of Staff, Army, Under Secretary of the Army, Chief of Staff, Army, Under Secretary of the Army, Chief of Staff, Army, Under Secretary of the Army, Chief of Staff, Army, Under Secretary of the Secretary of the Secretary of the Secretary of the Secretary of Secretary o
- These measures will enable us to make better resource-informed decisions and will contribute to the Army's overall mission effectiveness.
- 4. The POC for this action is Mr. Stephen Bagby, the DASA (CE). He can be reached at 703-692-1722.

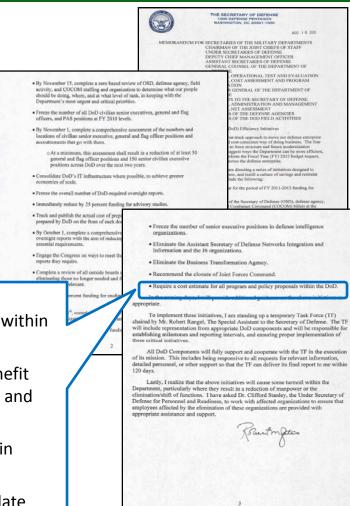
Peter W. Chiarelli General, U.S. Army Vice Chief of Staff

Joseph W. Westphal Under Secretary of the Arr

nclosure

- USA/VCSA memo was sent to HQDA principal officials
- HQDA officials are also requesting CBAs from the field
- Net result is a strong value proposition for making cost informed decisions
- Require a cost estimate for all program and policy proposals within the Department of Defense
- Emphasis on aligning Cost-Benefit Analyses to delivering mission and cost informed decisions
- Cost Culture Initiative started in February, 2008
- Already adhering to this mandate with tools and training

The Secretary of Defense Directive



AMERICA'S ARMY THE STRENGTH OF THE NATION **COST-BENEFIT ANALYSIS**

- HQDA: Headquarters, Department of the Army

- DASA-CE: The Deputy Assistant Secretary of the Army

(Financial Management & Comptroller)

- ASA FM&C: Assistant Secretary of the Army

(Cost and Economics)

Draft:

- GOSC: General Officer(s) Steering Committee

- PPBC: Planning Program Budget Committee

- AR2B: Army Requirements and Resourcing Board

- BRP: Budget, Requirements, and Program forum

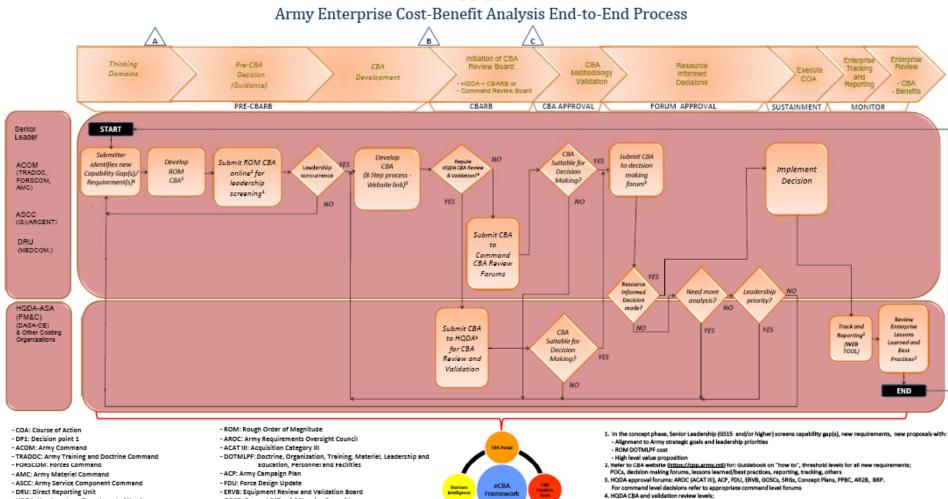
- SRG: Senior Review Group

- AKO: Army Knowledge Online

End-to-End CBA Process Map



"To Be"



4

1. Quality assurance/checklist review

3. Leadership review and validation/signed memo

HQDA CBA courtesy reviews available throughout the entire process

2. CBARB review



How to Do a CBA? Eight Step Process



Using analysis to make the case for a project or proposal:

Weighing the total expected costs against the total expected benefits over the near, far, and lifecycle timeframes from an *Army enterprise* perspective.

COSTS

- Quantifiable costs
 - Direct
 - Indirect
 - Initial/Start up
 - Sustainment
 - Procurement
- Non Quantifiable costs
 - Life/Safety/Health
 - Perception/Image
 - Opportunity
 - Risk/Uncertainty
 - Political



BENEFITS

- Quantifiable benefits
 - Cost savings
 - Cost avoidances
 - Increased productivity
 - Reduced processing time
 - Reduced error rates
 - Increase in capacity
- Non-quantifiable benefits
 - Better Information for decision making
 - Improved customer service
 - Easier to use or access
 - Increase in choice or options
 - Reduced redundancy
 - Achievement of organizational goals/objectives

BENEFITS MUST BALANCE OR OUTWEIGH COSTS AND REQUIRED TRADE-OFFS





Cost Informed Decisions



Cost-Benefit Analysis



| Thinking Domains | | Doctrine Training Leadership Personnel Facilities | Decision Forums/ Approval |
|---|--------|---|------------------------------|
| Generate Capability Gaps / Require- ments | | Top Down Initiatives | Various |
| | Formal | Force Design Update | FD |
| | | QDR/TAA/Portfolio – Business Area Reviews | SA/CSA |
| | | Army Campaign Plan Process | VCSA |
| | | Concept Plan (TDA Updates) | SA/CSA |
| | | JCIDS /AROC | AROC /JROC |
| | | Basis of Issue Plan | ORDAB |
| | | AoA Studies | SAG/Other |
| | | Acquisition Process | Milestones |
| | | Installation/MILCON/Sustain | MILCON IPT |
| | | Unit/Institutional Training | Training Plan |
| | | AMC/G4 Depot /Sustainment/Ammo | AMC |
| | | ONS/JUONS/Rapid Transition | AR2B/AROC |

PPBE

| N | Manning | |
|---|-------------|--|
| E | Equipping | |
| Т | raining | |
| 9 | Sustaining | |
| | Organizing | |
| I | nstallation | |





Cost Education and Training

Mr. Brian Jacobs
Cost Management Education and
Cost-Benefit Analysis Training

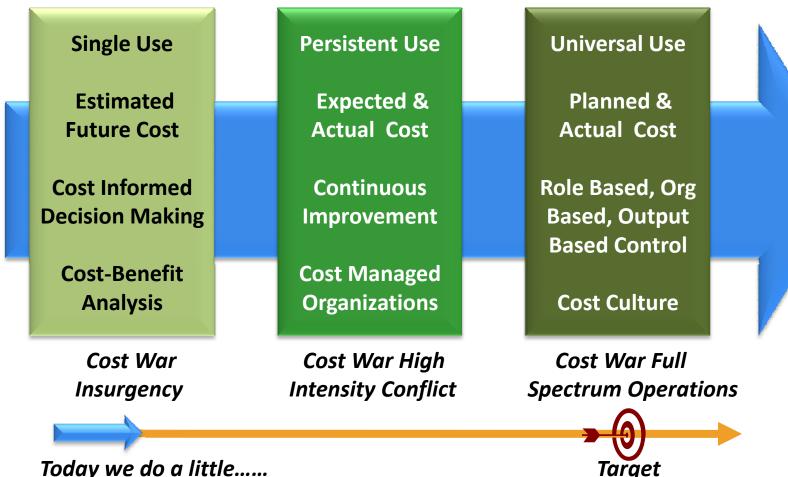


CBA Part of a Bigger Effort: Winning the Cost War



Maturing Roles of Cost Management in the Army

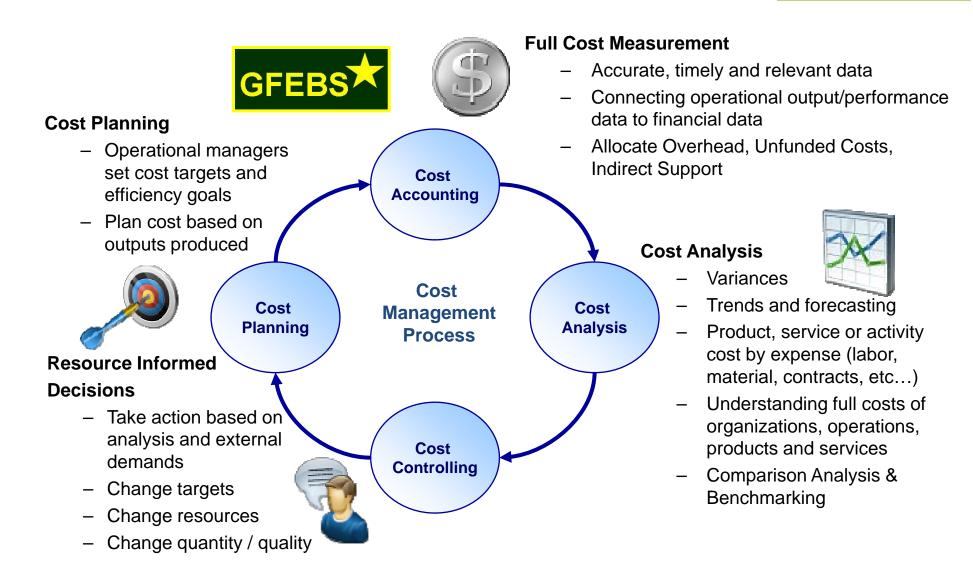
Cost War: the struggle to accomplish the mission in an environment of constrained fiscal resources.





Cost Management





AMERICA'S ARMY THE STRENGTH OF THE NATION COST-BENEFIT ANALYSIS

Cost Management Enablers



Policy & Guidance

Education and Training

Functional Operations and Resource Managers

DASA-CE Cost Management Handbook



Version 1.4 April 13, 2009

Version 1.4 April 13, 2009

Cost Management 101

- Cost Management Overview
- Cost Object (ERP) Definitions
- Cost Flow Methods
- Cost Analysis and Reporting

GFEBS – Cost Management Training

These courses are either computer-based or instructor-led training classes to learn how to operate within the GFEBS cost module.

Cost Management Certificate Course

- Managerial Cost Accounting
- Operations Management
- Cost Control Theory; Cost-Benefit Analysis
- Organizational Effectiveness for Cost Managers

Principles of Cost Accounting and Management Intermediate Cost Accounting and Management

Self Study-Cost Management Community of Practice https://www.us.army.mil/suite/page/593701

Modules in all Professional Development Programs

- Cost Management Overview
- Cost-Benefit Analysis

Tools

ARMY COST MANAGEMENT MATURITY MODEL



Version 10: 4 June 2008







A key Decision-making I boil: Cost Deneijit Andaysis In today's resource-constrained environment, the Army mu dollar it manages. A key element in that stewardship is to throughout all requirement/resourcing processes. For ever decision point that is oresented to decision makers, it is in

The Senior Leaders of the Department of the Army (click link that any decisions involving Army resources be supported Office of the Assistant Secretary of the Army [Financial Madeveloped this Portal. The Portal provides information on tasks, and problems that require a deliberate analysis to a

Our goal is to make this Portal and the CBA process as cli possible. Comments and questions are encouraged and si "Contact Us" tab above.

Signed USA VCSA CBA Memo 30Dec2009.pdf

Building Stackable Credentials

Department of the Army Cost Competency Development for Financial Managers (BC36/CP11)*

Steady-State Level **Cost Management Executive Course (CMEC)** Senior Leader **Executive Education- 2 Day** Leading a Cost-Managed Review Cost Measurement Concepts Enterprise Cost Management Cycle

Cost Management and Control Theory

Review Management Concepts

Using Cost/Benefit Analysis

- Advanced Cost Allocation
- Inventory Costs
- Depreciation
- Transfer Pricing
- Working Capital Funds

- Review Basic Measurement Concepts and Analysis
- Variance (volume, performance, efficiency, spending)

- How LSS Fits In
- · Cost Command and Control
- · Working with Your ACE

- Cost Control Theory
- Organization-based Control
- Role-based Control
- Output-based Control

Cost Management

- Learning Curve
- · Cost of Quality
- Advanced data analysis techniques (spreadsheets, databases, business intelligence tools)
- Capacity Management
- Resource Utilization

Cost Measurement/Allocation

Cost Measurement and Analysis Cost Definitions Cost Analysis Techniques

- Fixed / Variable

- Economic · Job Order Process
- Cost-Benefit
 - Analysis of
- Activity Cost Allocation
- Direct Assignments

Initial Emphasis

Executive-level module in ASLDP and SES Keystone Course designed to move senior leaders (General Officers and SES) from the box where they don't know what they don't know, to the box where they know what they don't know. Leaders who are interested can take the Cost Management Executive Course.

Master-level analytical techniques applied to DA enterprise (Command) operations.

Participants may select a concentration area by selecting from a catalog of electives.

Advanced concepts reinforced with case studies focused on organizational level (Cost Center) operations.

Exercises using data from GFEBS to support improved decision-making.

Basic concepts introduced emphasizing real world application; examples become more sophisticated over time. For young soldiers and civilians the course would include personal cost management examples:

"If your outgo exceeds your income your upkeep will be your downfall." ~Bill Earle

Financial Management (BC36/CP11) Cadre Military Civilian Senior Leader **Cost Management Certificate Course** Senior-Level Mid-Level Junior-Level



- Direct/Indirect
- Recurring/Non-recurring Funded/Unfunded

 - Alternatives
 - Time Value

Cost Management Certificate Course (CMCC)

Week 1 – Managerial Costing Week 2 – Operations Management

Week 3 - Cost Control

Week 4 - Organization Development

Four-week education course that teaches candidates how to manage Army business operations efficiently and effectively through the accurate measurement and thorough understanding of the "Full Cost" of business processes, products, and services. Certificate holders will become part of a community of practice equipped to help decision makers provide the best value to customers and stakeholders; they earn 12 credits toward graduate education. Course will be taught at Naval Postgraduate School Monterey, California.

The CMCC program of instruction (POI) is designed to teach the fundamentals of cost management with a view to developing a cadre of Army personnel who are professionally knowledgeable, analytically competent, and personally motivated to serve as senior cost analysts, proactive change agents within their respective Enterprise line and staff organizations, or cost advocates in concert with GFEBS. Commands select candidates and pay for travel and per diem; tuition and books are centrally funded by ASA(FM&C)

We recommend that instructors of cost courses at all levels attend this course as preparation.



* The Office of the Deputy Assistant Secretary of the Army (Cost & Economics) [DASA-CE] is the Army's proponent for cost training and policy. Please refer to the Cost Management Community of Practice for the current version of the Army Cost Management Handbook: https://www.us.army.mil/suite/page/593701

V 1.5 Financial Managers





eCBA

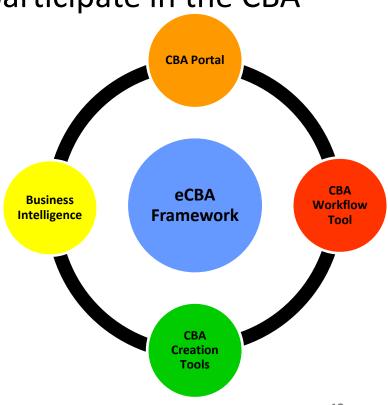
Mr. Brian Jacobs Cost-Benefit Analysis *e*CBA Lead



What is eCBA?



- eCBA enables the Army Enterprise Cost Benefit Analysis End-To-End Process
- eCBA is a framework comprised of a suite of tools designed for CBA stakeholders to participate in the CBA process:
 - □ CBA Portal
 - Policy, Guidance, Training, Resource Links
 - □ CBA Workflow Tool
 - Draft, Submit, Review, Status Reports
 - CBA Creation Tools
 - Government, Industry
 - Business Intelligence
 - Comparisons, Forecasting, Benchmarking





Why Do We Need eCBA?





- Store policy, guidance, training, and other CBA resources that are accessible worldwide to Army analysts
- Tools that enable the development and creation of CBAs
- Streamlined CBA submission and review mechanism that provides usability, visibility, traceability, accountability and is accessible worldwide
- Status reports, transparent benchmarking and forecasting, historical views of CBAs



CBA Portal





- "One Stop Shop" for HQDA CBA information accessible worldwide
- ✓ Milestone: CBA Portal went live on 16-Aug-2010
- How to Access?
 - □ Go to https://cpp.army.mil and login or register for a Cost & Performance Portal (CPP) account.
 - □ Click the "CBA Portal" menu item from the navigation menu on the left of the main page.
- CBA Portal Demo



CBA Workflow Tool Phase 1





- Army-wide tool for submitting, reviewing, and reporting CBAs at the HQDA level
- Accessible worldwide with Internet access
- CBA Workflow Tool Demo



eCBA Future







CBA Portal:

Continue to be the central repository for up-to-date CBA information and communications.



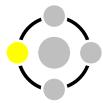
CBA Workflow Tool Future Phases:

- Collect additional CBA fields as input rather than exclusive file uploads; allows for more detailed reporting
- Automate generation of CBA summary brief for submitters and internal reviewers
- Automated email notifications
- Status and history reports



CBA development / creation tools

 Need help from industry partners to explore new and review existing products / tools to enable the CBA development process



Business Intelligence:

Define metrics



Summary





- CBA directives, policy, and guidance and why "Cost Informed Decisions" are so important to the Army.
- When CBAs are required and the 8 steps to do a CBA.
- □ The CBA review process and discussed the CBA status report to date.
- "Winning the Cost War" and how CBAs are part of a bigger effort to achieve an Army cost culture
- Army cost education and training
- eCBA and the 4 components of the framework
 - Need industry support for CBA creation tools.





Questions and Answers